Utility Billing and Meter Reading Information

Utility Billing Rates as of October 1, 2019

For a ¾ inch service:
- Water Base Fee: $16.99
- Consumption Rate: $1.38/100 cf
- Water Safety Fee: $0.34
- DEQ Loan Repayment: $10.93

For a 1 inch service:
- Water Base Fee: $30.24
- Consumption Rate: $1.38/100 cf
- Water Safety Fee: $0.34
- DEQ Loan Repayment: $10.93

- Service Deposit: $75
  Refundable after 12 consecutive timely payments
- New Customer/Transfer Fee: $10
- Delinquent Fee: $13
- Reconnection Fee: $25
- Returned Check Fee: $20
- Automatic Payment: No charge

Payment for water bills is due before close of business on or before the 14th of each month. Deposit refunds are tied to the date the payment is posted to the account.

Meter Reading Information

- Weather permitting, all meters are read monthly. Occasionally winter weather will limit access to meters at which time usage is estimated based on the same time frame from the prior year. New customers with no billing history receive a minimum bill.
- The City has a combination of manual read meters and radio read meters. Manual meters are read by the operator actually opening the meter pit and viewing the register. Radio meters are read thru electronic means and the reading is transmitted to a unit held in the vehicle as it gradually moves thru the neighborhood. These readings are then used to calculate monthly water bills.
- For meter reading and maintenance purposes, customers are asked to maintain a three-foot perimeter around the meter pits. Landscaping and other items encroaching within that perimeter will be removed.

City of Eagle Water Department
208-489-8777